Siddharth Pachori

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Experienced software engineer with 9+ years of hands-on expertise in software development, team leadership and project management. Skilled in delivering high-quality solutions and seeking a lead or staff software engineer role to leverage technical proficiency and drive impactful outcomes.

WORK EXPERIENCE

Lead Software Engineer | Cimpress India   Mar 2021 - Present

- Developed and managed an e-commerce checkout payment experience for National Pen (26 countries). Led a 12-member team to successfully deliver a PCI-DSS compliant project, implementing secure payment pages and integrating new payment methods . The project resulted in reduced manual costs, expanded customer base , improved customer retention and increasing the conversion rate funnel by 25%.
- Streamlined the checkout process by integrating express payment options (Apple Pay, PayPal, & Google Pay), enabling one-click payments and reducing checkout time by 30%. This solution provided customers with secure and convenient transactions, eliminating the need for manual input and multiple screens.
- Integrated localized payment options: Cartes Bancaires, Klarna Pay Now/Later, iDEAL, and Bancontact via payment gateways.
- Reviewed code, offered technical guidance, and improved efficiency by adhering to coding standards.
- Developed a dynamic CI/CD pipeline, reducing build, deployment, and go-live time by 80% while accelerating release cycles.
- Implemented micro (services & frontend) strategies to boost application performance and scalability by 32%.

Senior Software Engineer | Cybage Software   Feb 2019-Mar 2021

- Developed vendor/quote-based portals for Fictiv an on-demand manufacturing company, improving on-time delivery rates by 15% and increasing order views and re-orders by 20%.
- Simplified codebase, upgraded Apollo GraphQL, and developed responsive UI components using React.js, resulting in a 30% improvement in system performance.
- Debugged interface software, optimized performance, and coordinated with the development team to implement UI improvements, leading to a 25% increase in user engagement.

Software Engineer | Wipro Technologies   Sep 2015-Feb 2019

- Developed and maintained services using C# web services integrated with SQL Server at Credit Suisse, an investment banking firm, providing automated solutions for operational efficiency, and supporting MyAccess functionality.
- Collaborated closely with clients and colleagues to stay current with emerging technologies and foster continuous improvement in software systems through ongoing learning initiatives and exploring new application versions.

Technical Skills

- Programming Languages: JavaScript with Data Structures and Algorithms, C# (MVC), Core Java
- Web Development: HTML5, CSS3, SCSS, SASS, Tailwind, React.js with Redux, Typescript, Webpack, Next.Js
- Backend Technologies: Apollo Server GraphQL , Node.js & Express.js, Java Hibernate, Python, Jest, Mocha, Jasmine,
- Databases: DynamoDB, RDS, SQL Server, PostgreSQL, MongoDB, Redis, Sybase
- Cloud Platforms: AWS (SaaS) with Edge Lambda, Codebuild, CloudFormation, CloudFront with S3, Amplify
- DevOps: Cypress, Docker, Gulp, Kubernetes, Jenkins, Git, bitbucket
- Security: OWASP, Secure Coding Practices
- Project Management with Agile: Scrum, Kanban, JIRA, Trello, Asana, Confluence

PROJECT & ACHIEVEMENTS

- Successfully achieved PCI-DSS compliance for National Pen by implementing the PCI-PAL tool as telephony with AWS Connect for agent-facing systems and customer-facing payment portals.
- Received consecutive annual awards for outstanding team collaboration and effective management, recognizing efforts to enhance scalability in systems and deliver high-quality product features.
- Secured 2nd prize in Wipro Hackathon, collaborating with team members to develop a scalable waste management system for innovative recycling management solutions with distributed networks.

CERTIFICATIONS

- AWS Certified Developer - Amazon Web Services, 2022

EDUCATION

- PGDM (Project Management) 2021 | Welingkar Institute of Management
- Bsc.IT 2015 | Narsee Monjee College of Commerce and Economics